Hotel guest

/ Custmoer

Hotel manager

in / Receptinoist

Chef

Use case Daigarm for Hotel management system

**Use case 001:book room**

Scenario:-customer wants a good food and stay in hotel.

Notes:- cutomer/guest check map to find a hotel place.

Introduction:- use case for hotel management sytem

Actor:-here actor is a hotel cutmoer,house keeping,chief,hotel maneger.

Pre codition:-check in

Post condition:- check -out

Basic flow:- check in and check out succesfully

Alternate flow:- some time check in and check out unsuccesfully

Special requirement:-hotel system,glossary,food material etc.

Associated use case:- hotel manage system.

**Scenario:-**

|  |  |
| --- | --- |
| Actor (action) | System (Reaction) |
| Cutomer wants a book the room in hotel. | Then system reacts or shoe the how type of customer want a room:  1.simple room  2. medium room  3.big HM room |

**Use case 002 : cancel reservation**

Scenario:-customer wants a cancel reservation.

Introduction:- use case for hotel management sytem

Actor:-here actor is a hotel cutomer.

Pre codition:-cancel room

Basic flow:- cancel successfully .

Alternate flow:- cancel unsuccesfully

Special requirement:-none.

Associated use case:-none.

Scenario:-

|  |  |
| --- | --- |
| Actor | System reaction |
| Customer want a cancel room | Here the system means hotel manager is as per demand on customer they cancel the room. |

**Use case 003 : check in booking**

Scenario:-customer wants a check in booking.

Introduction:- use case for hotel management sytem

Actor:-here actor is a hotel cutomer,hotel manger

Pre codition:-check in

Basic flow:- check in cancel successfully.

Alternate flow:- if wrong then check in is unsuccesfully

Special requirement:-none.

Associated use case:-none.

Scenario:-

|  |  |
| --- | --- |
| Actor | System Recation |
| Check in | here as per customer demand system should show the all checking. |

**Use case 003 : check out**

Scenario:-customer wants a check out

Introduction:- use case for hotel management sytem

Actor:-here actor is a hotel cutomer,hotel manger

Pre codition:-check out

Basic flow:- check out cancel successfully.

Alternate flow:- if wrong then check out is unsuccesfully

Special requirement:-none.

Associated use case:-none.

Scenario:-

|  |  |
| --- | --- |
| Actor | System reaction |
| Check out | System shows the check out to customer . as per his demand. |

**Use case 004 : food servering**

Scenario:-customer wants a good food.

Introduction:- use case for hotel management sytem

Actor:-here actor is a hotel cutomer. Chief.

Pre codition:-wants a good food.

Basic flow:- like it then go fot it.

Alternate flow:- not like it cancel unsuccessfully order.

Special requirement:-none.

Associated use case:-none.

Scenario:-

|  |  |
| --- | --- |
| Actor | System reaction |
| Customer wants a good food | System shows a menu card to the customer then customer choose it |

**Use case 004 : menu prepration**

Scenario:-chief give menu prepration

Introduction:- use case for hotel management sytem

Actor:-here actor is a hotel Chief.

Pre codition:-to order by according to flow.

Basic flow:- prepre suceesfully

Alternate flow:- prepare unsuccessfully menu.

Special requirement:-none.

Associated use case:-none.

Scenario:-

|  |  |
| --- | --- |
| Actor | Sytem reaction |
| Chief | System prepre of menucard. |

**Use case 005 :room cleaning**

Scenario:-house keeping clean the room

Introduction:- use case for hotel management sytem

Actor:-here actor is a hotel keeping.

Pre codition:-to order by according to flow.

Basic flow:- clean suceesfully

Alternate flow:- if unclean then unsuccessfully.

Special requirement:-none.

Associated use case:-none.

Scenario:

|  |  |
| --- | --- |
| Actor | System reaction |
| House keeping | Clean each and every room. |

**Scenario notes:-**

Does the hotel maneger to check all booking as well as customer details and then they booking the room as per customer demand.

**Post condition:-**

Book successfully.

**Exceptions:-**

None

**Required GUI and GUI Sketeches:**

None

**Dependies and relation:**

Use case001:- check in booking.

Use case 002:- cancel reservation.

customer

conclusion:-